

BUYER-RUN COMPANION / PROTOCOL 02

Garage-Door Trial Evidence Receipt

A printable control sheet for retaining what a product trial actually showed: its plan, sources, artifacts, continuity checks, and deviations. Companion to Protocol 02 for one emergency call, not the full benchmark. Use it beside the 12-checkpoint Emergency Trial Packet.

What this is A record for one synthetic product trial. It helps separate retained hands-on evidence from vendor documentation and unknowns.	What this is not Not a review, recommendation, vendor comparison, feature score, security assessment, price verification, or proof of demand or revenue.
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1 TRIAL IDENTITY AND SCOPE FREEZE

Product tested: _____

Publisher / vendor: _____

Plan / trial tier: _____

Test region and currency: _____

Test operator: _____

Test date (local): _____

Start / end: _____

Product version/build shown: _____

Access mode: ☐ public demo ☐ time-limited trial ☐ paid test account ☐ other: _____

Test environment: ☐ web ☐ iOS ☐ Android ☐ other: _____

Fixed synthetic job: 7:00 a.m. occupied-home broken-torsion-spring call; two synthetic technicians; two fictional torsion springs; one fictional center bearing.

Out of scope: scheduled opener-replacement work; six-door asset histories; skill matching; truck-stock reporting; and any full benchmark beyond the packet's three possible parts. Also excluded: real customer, address, payment method, photo, or technician identity.

Predeclared handling rules

- Run the published 12 checkpoints in order. Do not turn a workaround into a pass.
- Mark a checkpoint hands-on tested only when its stated artifact has been saved.
- Label a capability vendor documented only when the official source is recorded. That label is not hands-on verification.
- Keep unknown, blocked, contradictory, or out-of-date items as not verified.
- Use only synthetic names, files, prices, payment status, and images. Do not charge a card or enter personal data.

Intentional variation from the fixed job before testing begins:

If this is not blank, log the change on page 4. Do not compare elapsed time directly with an unchanged run.

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2 PRODUCT AND PLAN SOURCE REGISTER

Record sources when they are consulted. A source supports only the narrow claim beside it; it does not establish a benchmark pass.

ID	What this source supports	Official source title / URL	Date / version if shown	Retrieved	Evidence label	Saved reference
S-01	Product identity and test plan				☐ Vendor documented ☐ Not verified	
S-02	Price or trial terms, if relevant				☐ Vendor documented ☐ Not verified	
S-03	Stated capability: ____				☐ Vendor documented ☐ Not verified	
S-04	Stated capability: ____				☐ Vendor documented ☐ Not verified	
S-05	Other: _____				☐ Vendor documented ☐ Not verified	

Source-read limit: Do not convert a sales-page statement into a hands-on finding. If a source changes, disappears, conflicts, lacks a date, or cannot be saved, log it on page 4 and use not verified where appropriate.

3 RETAINED ARTIFACT MANIFEST / CHECKPOINTS 01-06

Complete after the Emergency Trial Packet. Give every artifact a dated filename. A screenshot alone is insufficient where the packet calls for a PDF or data export.

Step	Artifact required for a hands-on pass	Dated filename / storage reference	Captured	Continuity note	Review
01	Work-order capture			Issue, urgency, and synthetic location present	
02	Job record			Same caller and job facts retained	
03	Estimate			Labor, three possible parts, tax, and scope visible	
04	Approval record			Amount, scope, version, and time recoverable	
05	Dispatch view			Both synthetic technicians and notes present	
06	Field/mobile start view			Assigned job opens for field user	

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3 RETAINED ARTIFACT MANIFEST / CHECKPOINTS 07-12

A saved artifact is necessary for a hands-on-tested label. If the artifact cannot be retained, record not verified rather than inferring a pass.

Step	Artifact required for a hands-on pass	Dated filename / storage reference	Captured	Continuity note	Review
07	Final operating record			Only fictional parts actually used remain	
08	Field-change record			Added work separate until approval	
09	Job evidence view			Synthetic notes and before/after evidence attached	
10	Completed invoice			One accurate invoice, no re-entry	
11	Test payment-status view			Test status visible; no real charge	
12	PDF and data export			Same customer, scope, and total preserved	

3A EVIDENCE-LABEL REMINDER

Hands-on tested	Vendor documented	Not verified
The task was completed in the product and the resulting artifact was retained.	An official source states the capability, but this trial did not verify it.	Evidence was incomplete, contradictory, inaccessible, or out of date.

Synthetic boundary: This receipt must never contain a real customer, card, address, personal photo, or technician identity. It records a fixed trial scenario only.

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4 CONTINUITY RECEIPT / RUN AFTER EXPORT

This is a reconciliation check, not a score. Compare saved records directly; a No or Cannot check blocks a claim that the full emergency call became a clean export.

Invariant	Compare	Result	Evidence reference / explanation
Synthetic customer/job identity is unchanged	Work order -> job record -> completed invoice -> PDF/export	☐ Yes ☐ No ☐ Cannot check	
Final authorized scope and total match the corresponding final approval version	Final approval version -> invoice -> PDF/export	☐ Yes ☐ No ☐ Cannot check	
Final parts list contains only fictional parts actually used	Final operating record -> invoice -> data export	☐ Yes ☐ No ☐ Cannot check	
Field change is distinct from original work until approval	Estimate/approval -> field-change record -> invoice	☐ Yes ☐ No ☐ Cannot check	
Dispatch notes survive to the assigned field job	Dispatch view -> mobile/field start view	☐ Yes ☐ No ☐ Cannot check	
Export can be opened and ties to source record	PDF and data export -> invoice/job record	☐ Yes ☐ No ☐ Cannot check	

Reconciliation performed by: _____ Date/time: _____

5 TIME, RE-ENTRY, AND DEVIATION LOG

Total elapsed testing time	Taps (if recorded)	Manual re-entries	Workarounds used	Blocked checkpoint numbers
	Unmeasured: ☐			

Most consequential failed handoff for an emergency call:

Time / step	What happened	Effect on evidence or elapsed time	How handled	Resulting label
				☐ Hands-on ☐ Vendor doc. ☐ Not verified
				☐ Hands-on ☐ Vendor doc. ☐ Not verified
				☐ Hands-on ☐ Vendor doc. ☐ Not verified
				☐ Hands-on ☐ Vendor doc. ☐ Not verified

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6 PUBLICATION ELIGIBILITY RECEIPT

Mark only what the retained packet supports. A filled receipt is not itself a score or a pass/fail finding.

☐	Every claimed hands-on checkpoint has the required artifact in the manifest.
☐	The source register identifies the plan/product source and dates retrieved sources.
☐	The continuity receipt is complete; every No and Cannot check has an explanation.
☐	Elapsed times, taps if recorded (or Unmeasured), re-entries, workarounds, and blocked steps are recorded without silent exclusions.
☐	The synthetic-data boundary was maintained; no real customer, card, address, or technician data was retained.
☐	A result date and visible revision note will accompany any public finding.

Result

☐	Evidence packet is complete enough to draft a dated, scoped hands-on finding.
☐	Evidence packet supports only vendor-documented statements, with source citations.
☐	Evidence is incomplete; publish no score or pass/fail claim.

Reviewer / editor: _____ Date: _____

7 USE NOTES AND PUBLIC SOURCE BASIS

1. Copy this receipt for each product and keep its dated artifacts together in one evidence folder.
2. Run the published 12-step worksheet, then complete pages 2-4 from retained materials.
3. Do not publish a score just because this receipt is filled out. The protocol requires the synthetic job, source packet, and deterministic checks to pass; evidence labels remain separate.
4. A legitimate field-change reapproval may change the final scope and total; reconcile the invoice/export to that final approval version and never allow a silent alteration.
5. This pack does not test a real repair, establish pricing accuracy, compare vendors, verify security/compliance, or prove demand, revenue, or profitability.

Source basis (accessed 2026-09-08)

RealUseBench, Garage-Door Emergency Trial Packet
<https://realusebench.com/garage-door-emergency-trial-packet/>

RealUseBench, Garage-Door Business Software protocol
<https://realusebench.com/garage-door-business-software/>

RealUseBench, Methodology
<https://realusebench.com/methodology/>

RealUseBench, Disclosure
<https://realusebench.com/disclosure/>

No vendor documentation was consulted and no product was tested to create this printable companion.